

If there is a color issue or question:

Grout Perfect will replace any incorrect color within **5 business days after delivery**, provided the recipient supply Grout Perfect 3 required photos.

First, we require a photo of the front of the color chart showing the company name of the manufacturer (*Photo #1, See Example Below*)

Second, a photo of the received sample dabbed on the right of the color ordered (*Photo #2, See Example Below*).

We also require a photo of the container of ColorSeal, in question, showing the color name.

Unfortunately, color stick are not acceptable for color verifications. Manufacturer color charts ONLY!

EXAMPLE:

Photo #1

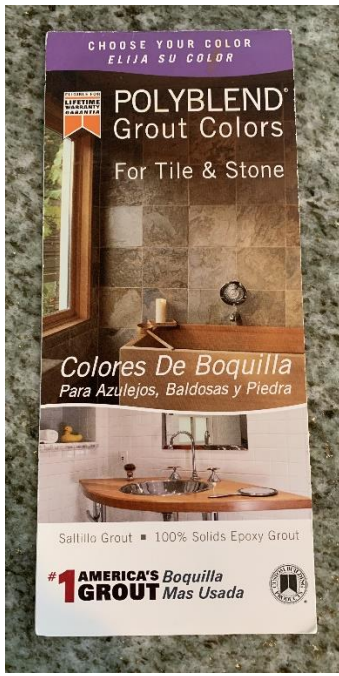


Photo #2

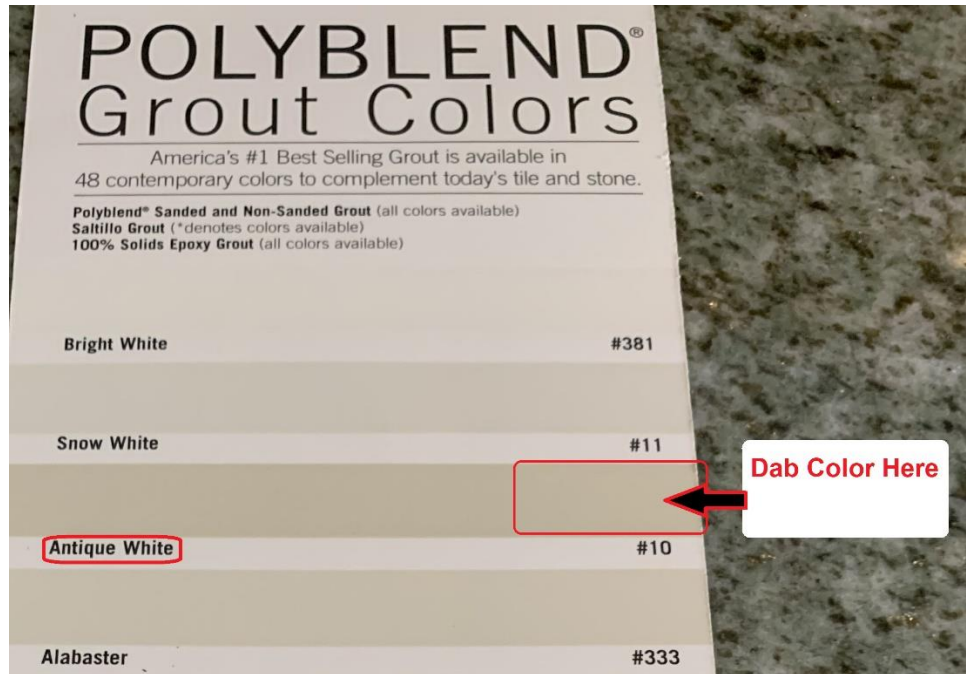


Photo #3

Container received showing color name

Please email photos to: gporders@groutperfect.com